

*For internal use only*

Unique Identifier Code:  
(identical for pre and post questionnaires)

## Evaluation of QualityRights training on mental health, human rights and recovery: PRE-training questionnaire

In order to evaluate the effectiveness and quality of this training, we need your help! Please answer the following questionnaire before starting the training. You will be asked to respond a second time after having finished the course. This will provide us with important information about how to improve the learning experience.

Please note that this completed questionnaire will remain anonymous and will be kept confidential.



**QualityRights**

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### 1. Optional personal identification

If you feel comfortable, please provide your name.

First Name \_\_\_\_\_

Last/Family Name \_\_\_\_\_

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What is your age? \_\_\_\_\_

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To which gender do you most identify?

- Female
- Male
- Prefer not to answer
- Not listed \_\_\_\_\_

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## 2. Affiliation *Select one of the following options.*

- Disabled People's Organizations
- Non-Governmental Organizations
- Ministry of Health
- Other Government Ministry/Department/Commission
- Professional organizations/associations
- Service Provider (mental health or related areas)
- Service Provider (general health)
- Academia
- World Health Organization
- UN organizations and agencies
- Multilateral organization or development agency
- Donor/Funder
- Other (please specify): \_\_\_\_\_

## 3. Background/Experience *Select one or more options.*

- Person with lived experience / Person with psychosocial<sup>1</sup>, intellectual or cognitive disability
- Person with other disabilities
- Family member or care partner
- Mental health or related practitioner
- Health practitioner
- Lawyer
- Human rights advocate
- Policy Maker / Analyst
- Academia
- Administration/Management
- Other (please specify): \_\_\_\_\_

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<sup>1</sup> Some people may not be familiar with the term psychosocial disability. In this context the term is being used to refer to people who self-identify in different ways including "people who have received a psychiatric diagnosis", "people with mental health conditions", "people with mental disorders" or "mental illness", "service users", "psychiatric survivors" or "consumers".

**4. Please indicate your level of agreement with the following statements.**

**Select only one option for each statement.**

		Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
a.	Nothing can be improved within mental health services without additional resources.					
b.	The service environment has little to do with people's mental health and well-being.					
c.	People with dementia should always live in group homes where staff can take care of them					
d.	People with psychosocial disabilities/mental health conditions should not be hired in work requiring direct contact with the public.					
e.	Taking medication is the most important factor to help people with mental health conditions get better.					
f.	You can only inspire hope once a person is no longer experiencing symptoms					
g.	People using mental health services should be empowered to make their own decisions about their treatment.					
h.	Following advice of other people who have experienced mental health issues is too risky.					
i.	The opinions of health practitioners about care and treatment should carry more weight than those of a person with an intellectual disability.					
j.	It is acceptable to pressure people using mental health services to take treatment that they don't want.					
k.	Persons with mental health conditions should not be given important responsibilities.					
l.	When people experience a crisis, health practitioners or families should make decisions based on their ideas about what is best for them.					
m.	People with intellectual disabilities have the right to make their own decisions, even if I don't agree with them.					
n.	Controlling people using mental health services is necessary to maintain order.					
o.	The use of seclusion and restraint is needed if people using mental health services become threatening.					
p.	People at risk of harming themselves or others should be isolated in a locked room.					
q.	Involuntary admission does more harm than good.					

**5. I understand and agree that my anonymised data will be used for the evaluation and improvement of this training.**

Yes

No

**6. I understand and agree that my anonymised data may be used in external publications and presentations related to the WHO QualityRights programme and its objectives.**

Yes

No

Thank you and we hope you enjoy the e-training!

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