**Conference Mental Health, Human Rights and Recovery – Launching WHO QualityRights E-training in Bosnia and Herzegovina**

**Date/Time:** 14. 10. 2020, 10:30 – 15:30h

**Place:** Hotel “Hills” Sarajevo – Congress Centre

**Objectives of the Conference:**

* Presented the importance of honouring the Convention on the Rights of Persons with Disabilities, which is an important turning point and reflects the commitment of countries to change the situation of mental health care provided to people that is not helpful for their recovery or that send disempowering messages that take away their hope and dignity;
* Promoted and presented achievements in improving mental health services in Bosnia and Herzegovina that have been facilitated by the Mental Health Project funded by the Swiss Government and implemented by Association XY in co-operation with the Federation Ministry of Health and the Ministry of Health and Social Welfare of Republika Srpska;
* Launched the World Health Organization QualityRights E-training in Bosnia and Herzegovina in BSC languages. This e-training strives to promote good quality care and the rights of people with psychosocial, intellectual and cognitive disabilities and is based on the CRPD and human rights instruments. It is free and is meant for everyone: people with lived experience, policy makers, health and social care professionals, members of families or communities, NGOs, etc. The participants will earn the World Health Organization Certificate. The Mental Health Project in BiH will facilitate the launch and promotion of the E-training through its educational activities and on its social networks.

**Preliminary Agenda**

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| **10:30-11:00** | * Participants arrival * Registration (in person and online) * Press Statements | |
| **11:00-11:45** | * **Opening and introductory speeches** * Federation Minister of Health * Minister of Health and Social Welfare of Republika Srpska * Barbara Dätwyler Scheuer, Head of Cooperation, Embassy of Switzerland to Bosnia and Herzegovina * Victor Olsavszky, WHO Representative, WHO Country Office in Bosnia and Herzegovina * Emina Osmanagić, Asocijacija XY | |
| **11:45-12:00** | * **Human Rights and Mental Health in BiH** * Jasminka Džumhur, Ombudsman of BiH | |
| **12:05-12:20** | * **WHO QualityRights Initiative** * Nathalie Drew, Department of Mental Health and Substance Use World Health Organization (online) | |
| **12:20-12:35** | * **Recovery-oriented Mental Health Services in BiH** * Biljana Lakić, Mental Health Project | |
| **12:50-13:15** | ***Refreshment break*** |  |
| **13:15-14:30** | ***Demonstration of the WHO QualityRights E-training in BiH*** |  |
| **Moderator:** | * **Multimedia presentation** * **Discussion and Conclusions** |  |
| ***14:30 – 15:30*** | ***Lunch*** |  |
| **15:30** | **Departure of participants** | |

**Participants in-person and on-line via Zoom:**

Participants come from the international institutions, government institutions, higher educational institutions, health centres (DZ), community mental health centres, hospitals, social work centres, social care institutions, user associations from Bosnia and Herzegovina and the region.

Participation in-person will be ensured in accordance with the epidemiological measures preventing COVID-19 that are in force in the Federation of BiH (up to 50 persons). Other 50 participants will be via Zoom.

**Languges of the Conference**: English and Bosnian/Serbian/Croatian (simultaneous interpretation provided)